

CITY OF PLEASANT RIDGE

2016 CONSUMERS ANNUAL REPORT ON WATER QUALITY

ATTENTION: THIS IS AN IMPORTANT REPORT ON WATER QUALITY AND SAFETY

The City of Pleasant Ridge, The Southeastern Oakland County Water Authority and the Great Lakes Water Authority (GLWA) are proud of the fine drinking water they supply and are honored to provide this report to you. The 2016 Consumers Annual Report on Water Quality shows the sources of our water, lists the results of our tests, and contains important information about water and health. We will notify you immediately if there is ever any reason for concern about our water. We are pleased to show you how we have surpassed water quality standards as mandated by the Environmental Protection Agency (EPA) and the Michigan Department of Environmental Quality (MDEQ).

About the System

The City of Pleasant Ridge purchases water from the Southeastern Oakland County Water Authority (SOCWA) at eleven locations. SOCWA provides GLWA water through its member distribution systems to a population of 210,000 within a 56 square mile area. Current members are: Berkley, Beverly Hills, Bingham Farms, Birmingham, Clawson, Huntington Woods, Lathrup Village, Pleasant Ridge, Royal Oak, Southfield and Southfield Township.

Your source water comes from the Detroit River, situated within the Lake St. Clair, and several watersheds within U.S. and Canada. The Michigan Department of Environmental Quality in partnership the Detroit Water and Sewerage Department and several other governmental agencies performed a source water assessment in 2004 to determine the susceptibility or relative potential of contamination. The susceptibility rating is on a seven-tiered scale from "very low" to "very high" based primarily on geologic sensitivity, water chemistry, and contamination sources. The susceptibility of our Detroit River source water intakes were determined to be highly susceptible to potential contamination. However, all four Detroit water treatment plants that use source water from Detroit River have historically provided satisfactory treatment of this source water to meet drinking water standards.

GLWA initiated source-water protection activities that include chemical containment, spill response, and a mercury reduction program. GLWA participates in a National Pollutant Discharge Elimination System permit discharge program and has an emergency response management plan. GLWA voluntarily developed and receive approval in 2016 for a source water protection program (SWIPP) for the Detroit River intakes. The programs includes seven elements that include the following: roles and duties of government units and water supply agencies, delineation of a source water protection area, identification of potential of source water protection area, management approaches for protection, contingency plans, siting of new sources and public participation and education. If you would like to know more information about the Source Water Assessment or SWIPP, contact your water department (248)288-5150.

And/Or

Your source water comes from the lower Lake Huron watershed. The watershed includes numerous short, seasonal streams that drain to Lake Huron. The Michigan Department of Environmental Quality in partnership the Detroit Water and Sewerage Department and several other governmental agencies performed a source water assessment in 2004 to determine the susceptibility or relative potential of contamination. The susceptibility rating is on a seven-tiered scale ranging from "very low" to "very high" based primarily on geologic sensitivity, water chemistry, and contamination sources. The Lake Huron source water intake is categorized as having a moderately low susceptibility to potential contaminant sources. The Lake Huron water

treatment plant has historically provided satisfactory treatment of this source water to meet drinking water standards.

GLWA voluntarily developed and received approval in 2016 for a source water protection program (SWIPP) for the Lake Huron Water Treatment Plant intake. The program includes seven elements that include the following: roles and duties of government units and water supply agencies, delineation of a source water protection area, identification of potential of source water protection area, management approaches for protection, contingency plans, siting of new sources and public participation and education. If you would like to know more information about the Source Water Assessment or the SWIPP please, contact your water department (248)288-5150.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Key to the Detected Contaminants Table

Symbol	Abbreviation	Definition/Explanation
>	Greater than	
°C	Celsius	A scale of temperature in which water freezes at 0° and boils at 100° under standard conditions.
AL	Action Level	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic Acids	HAA5 is the total of bromoacetic, chloroacetic, dibromoacetic, dichloroacetic, and trichloroacetic acids. Compliance is based on the total.
LRAA	Locational Running Annual Average	The average of analytical results for samples at a particular monitoring location during the previous four quarters.
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health.
MRDL	Maximum Residual Disinfectant Level	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum Residual Disinfectant Level Goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRLDG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
n/a	not applicable	
ND	Not Detected	
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
pCi/L	Picocuries Per Liter	A measure of radioactivity
ppb	Parts Per Billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts Per Million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
RAA	Running Annual Average	The average of analytical results for all samples during the previous four quarters.
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, dibromochloromethane and bromoform. Compliance is based on the total.
µmhos	Micromhos	Measure of electrical conductance of water

Springwells Water Treatment Plant 2016 Regulated Detected Contaminants Tables

The Great Lakes Water Authority monitored for Cryptosporidium in our source water (Detroit River) from our Southwest Water Treatment Plant during 2016. Cryptosporidium was detected twice in our source water samples. A follow-up water sample was collected from the treated water and Cryptosporidium was not found to be present. Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly-used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immunocompromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immunocompromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

Inorganic Chemicals – Monitoring at the Plant Finished Water Tap

Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Fluoride	5-10-16	ppm	4	4	0.50	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	5-10-16	ppm	10	10	0.34	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Disinfection By-Products – Monitoring in Distribution System, Stage 2 Disinfection By-Products

Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest LRAA	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Trihalomethanes (TTHM)	2016	ppb	n/a	80	63	63	no	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	2016	ppb	n/a	60	16	16	no	By-product of drinking water disinfection

Disinfectant Residuals – Monitoring in Distribution System by Treatment Plant

Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest RAA	Quarterly Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Chlorine Residual	Jan-Dec 2016	ppm	4	4	0.74	0.67-0.81	no	Water additive used to control microbes

2016 Turbidity – Monitored every 4 hours at Plant Finished Water

Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)	Violation yes/no	Major Sources in Drinking Water
0.33 NTU	99.7 %	no	Soil Runoff

Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

January – March 2016 Microbiological Contaminants – Monthly Monitoring in Distribution System

Regulated Contaminant	MCLG	MCL	Highest Number Detected	Violation yes/no	Major Sources in Drinking Water
Total Coliform Bacteria	0	Presence of Coliform bacteria > 5% of monthly samples	0	no	Naturally present in the environment
E. coli Bacteria	0	A routine sample and a repeat sample are total coliform positive, and one is also fecal or E.coli positive.	0	no	Human waste and animal fecal waste.

Springwells Water Treatment Plant 2016 Regulated Detected Contaminants Tables

2014 Lead and Copper Monitoring at Customers' Tap

Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Action Level AL	90 th Percentile Value*	Number of Samples over AL	Violation yes/no	Major Sources in Drinking Water
Lead	2014	ppb	0	15	0	0	No	Corrosion of household plumbing system; Erosion of natural deposits.
Copper	2014	ppb	1300	1300	83	0	no	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives.

*The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.

Regulated Contaminant	Treatment Technique	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each quarter and because the level was low, there is no TOC removal requirement	Erosion of natural deposits

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	4.66	Erosion of natural deposits

Northeast Water Treatment Plant 2016 Regulated Detected Contaminants Tables

Inorganic Chemicals – Monitoring at the Plant Finished Water Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Fluoride	5-10-16	ppm	4	4	0.49	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	5-10-16	ppm	10	10	0.48	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Disinfection By-Products – Monitoring in Distribution System, Stage 2 Disinfection By-Products								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest LRAA	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Trihalomethanes (TTHM)	2016	ppb	n/a	80	63	63	no	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	2016	ppb	n/a	60	16	16	no	By-product of drinking water disinfection

Disinfectant Residuals – Monitoring in Distribution System by Treatment Plant								
Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest RAA	Quarterly Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Chlorine Residual	Jan-Dec 2016	ppm	4	4	0.77	0.71-0.84	no	Water additive used to control microbes

2016 Turbidity – Monitored every 4 hours at Plant Finished Water			
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)	Violation yes/no	Major Sources in Drinking Water
0.17 NTU	100 %	no	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.			

January – March 2016 Microbiological Contaminants – Monthly Monitoring in Distribution System					
Regulated Contaminant	MCLG	MCL	Highest Number Detected	Violation yes/no	Major Sources in Drinking Water
Total Coliform Bacteria	0	Presence of Coliform bacteria > 5% of monthly samples	0	no	Naturally present in the environment
<i>E. coli</i> Bacteria	0	A routine sample and a repeat sample are total coliform positive, and one is also fecal or <i>E.coli</i> positive.	0	no	Human waste and animal fecal waste.

2014 Lead and Copper Monitoring at Customers' Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Action Level AL	90 th Percentile Value*	Number of Samples over AL	Violation yes/no	Major Sources in Drinking Water
Lead	2014	ppb	0	15	0	0	No	Corrosion of household plumbing system; Erosion of natural deposits.
Copper	2014	ppb	1300	1300	83	0	no	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives.
*The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.								

**Northeast Water Treatment Plant
2016 Regulated Detected Contaminants Tables**

Regulated Contaminant	Treatment Technique	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each quarter and because the level was low, there is no TOC removal requirement	Erosion of natural deposits

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	4.96	Erosion of natural deposits

**Lake Huron Water Treatment Plant
2016 Regulated Detected Contaminants Tables**

Inorganic Chemicals – Monitoring at the Plant Finished Water Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Fluoride	5-10-16	ppm	4	4	0.50	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	5-10-16	ppm	10	10	0.46	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Disinfection By-Products – Monitoring in Distribution System, Stage 2 Disinfection By-Products								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest LRAA	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Trihalomethanes (TTHM)	2016	ppb	n/a	80	63	63	no	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	2016	ppb	n/a	60	16	16	no	By-product of drinking water disinfection

Disinfectant Residuals – Monitoring in Distribution System by Treatment Plant								
Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest RAA	Quarterly Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Chlorine Residual	Jan-Dec 2016	ppm	4	4	0.79	0.61-0.85	no	Water additive used to control microbes

2016 Turbidity – Monitored every 4 hours at Plant Finished Water				
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)		Violation yes/no	Major Sources in Drinking Water
0.28 NTU	100 %		no	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.				

2016 Microbiological Contaminants – Monthly Monitoring in Distribution System						
Regulated Contaminant	MCLG	MCL		Highest Number Detected	Violation yes/no	Major Sources in Drinking Water
Total Coliform Bacteria	0	Presence of Coliform bacteria > 5% of monthly samples		0	no	Naturally present in the environment
E. coli Bacteria	0	A routine sample and a repeat sample are total coliform positive, and one is also fecal or E.coli positive.		0	no	Human waste and animal fecal waste.

2014 Lead and Copper Monitoring at Customer Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Action Level AL	90 th Percentile Value*	Number of Samples over AL	Violation yes/no	Major Sources in Drinking Water
Lead	2014	ppb	0	15	0	0	No	Corrosion of household plumbing system; Erosion of natural deposits.
Copper	2014	ppb	1300	1300	83	0	no	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives.
*The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.								

**Lake Huron Water Treatment Plant
2016 Regulated Detected Contaminants Tables**

Regulated Contaminant	Treatment Technique	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each quarter and because the level was low, there is no TOC removal requirement	Erosion of natural deposits

Radionuclides 2014							
Regulated contaminant	Test date	Unit	Health Goal MCLG	Allowed Level	Level detected	Violation Yes/no	Major Sources in Drinking water
Combined Radium 226 and 228	5-13-14	pCi/L	0	5	0.86 + or – 0.55	no	Erosion of natural deposits

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	4.00	Erosion of natural deposits

Important Health Information

Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Pleasant Ridge is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

People With Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than is the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the **Safe Drinking Water Hotline at (800) 426-4791**.

Questions:

Local Distribution: City of Pleasant Ridge, Public Works Administration
(248) 541-2900

Southeastern Oakland County Water Supply System – Water Authority
offices: (248) 288-5150. Visit our web site at www.socwa.org

Detroit Water and Sewerage Department – Water Quality Division at (313) 926-8128 – www.dwsd.org

Great Lakes Water Authority – www.glwater.org

Michigan Department of Environmental Quality - (586) 753-3755 – www.michigan.gov/deq

U.S. Environmental Protection Agency – Safe Drinking Water Hotline: (800) 426-4791.

Water quality data for community water systems throughout the United States is available at www.epa.gov/drink/