

**CITY OF PLEASANT RIDGE**  
**2013 CONSUMERS ANNUAL REPORT ON WATER QUALITY**  
**ATTENTION: THIS IS AN IMPORTANT REPORT ON WATER QUALITY AND SAFETY**

The City of Pleasant Ridge, The Southeastern Oakland County Water Authority and the Detroit Water and Sewerage Department (DWSD) are proud of the fine drinking water they supply and are honored to provide this report to you. The 2013 Consumers Annual Report on Water Quality shows the sources of our water, lists the results of our tests, and contains important information about water and health. We will notify you immediately if there is ever any reason for concern about our water. We are pleased to show you how we have surpassed water quality standards as mandated by the Environmental Protection Agency (EPA) and the Michigan Department of Environmental Quality (MDEQ).

**About the System**

The City of Pleasant Ridge purchases water from the Southeastern Oakland County Water Authority (SOCWA) at three locations. SOCWA provides Detroit water through its member distribution systems to a population of 210,000 within a 56 square mile area. SOCWA provides water to our members: Berkley, Beverly Hills, Bingham Farms, Birmingham, Clawson, Huntington Woods, Lathrup Village, Pleasant Ridge, Royal Oak, Southfield and Southfield Township and to our customers Bloomfield Hills and Bloomfield Township.

Your source water may at times come from the Detroit River, situated within the Lake St. Clair, Clinton River, Detroit River, Rouge River, Ecorse River, in the U.S. and parts of the Thames River, Little River, Turkey Creek and Sydenham watersheds in Canada. The Michigan Department of Environmental Quality in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment in 2004 to determine the susceptibility of potential contamination. The susceptibility rating is on a seven-tiered scale from "very low" to "very high" based primarily on geologic sensitivity, water chemistry, and contaminant sources. The susceptibility of our Detroit River source water intakes were determined to be highly susceptible to potential contamination. However, all four Detroit water treatment plants that use source water from Detroit River have historically provided satisfactory treatment of this source water to meet drinking water standards. If you would like to know more information about this report or to obtain a complete copy, please contact your local water department.

*And*

Your source water may at times come from the lower Lake Huron watershed. The watershed includes numerous short, seasonal streams that drain to Lake Huron. The Michigan Department of Environmental Quality in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment in 2004 to determine the susceptibility of potential contamination. The susceptibility rating is a seven-tiered scale ranging from "very low" to "very high" based primarily on geologic sensitivity, water chemistry, and contaminant sources. The Lake Huron Source water intake is categorized as having a moderately low susceptibility to potential contaminant sources. The Lake Huron water treatment plant has historically provided satisfactory treatment of this source water to meet drinking water standards.

DWSD has initiated source-water protection activities that include chemical containment, spill response, and a mercury reduction program. DWSD participates in a National Pollutant Discharge Elimination System permit discharge program and has an emergency response management plan.

If you would like to know more information about this report or to obtain a complete copy, please contact your local water department.

**How Do We Know the Water is Safe to Drink?**

Detroit Water and Sewerage Department facilities operate twenty-four hours a day, seven days a week. The treatment process begins with disinfecting the source water with chlorine to kill harmful microorganisms that can cause illness. Next, a chemical called Alum is mixed with the water to remove the fine particles that make the water cloudy or turbid. Alum causes the particles to clump together and settle to the bottom. Fluoride is also added to protect our teeth from cavities and decay.

The water then flows through fine sand filters called beds. These filters remove even more particles and certain microorganisms that are resistant to chlorine. Finally, a small amount of phosphoric acid and chlorine are added to the treated water just before it leaves the treatment plant. The phosphoric acid helps control the lead that may dissolve in water from household plumbing systems. The chlorine keeps the water disinfected as it travels through water mains to reach your home. In addition to a carefully controlled and monitored treatment process, the water is tested for a variety of substances before treatment, during various stages of treatment, and throughout the distribution system. Hundreds of samples are tested each week in certified laboratories by highly qualified and trained staff. Our water not only meets safety and health standards, but also ranks among the top 10 in the country for quality and value.

**Additional Information**

In order to ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in

some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's **Safe Drinking Water Hotline at 800-426-4791**.

#### Detected Contaminants Tables

These tables are based on tests conducted by DWSD in the year 2013 or the most recent testing done within the last five (5) calendar years. **They conduct many tests throughout the year; however, only tests that show the presence of a contaminant are shown here.**

2013 Key to the Detected Contaminant Tables		
Symbol	Abbreviation for	Definition/Explanation
>	Greater than	
AL	Action Level	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic Acids	HAA5 is the total of bromoacetic, chloroacetic, dibromoacetic, dichloroacetic, and trichloroacetic acids. Compliance is based on the total.
LRAA	Locational Running Annual Average	
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health.
MRDL	Maximum Residual Disinfectant Level	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDL G	Maximum Residual Disinfectant Level Goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRLDG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
n/a	not applicable	
ND	Not Detected	
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
ppb	Parts Per Billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts Per Million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
RAA	Running Annual Average	
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, dibromochloromethane and bromoform. Compliance is based on total.

### Springwells Water Treatment Plant 2013 Regulated Detected Contaminants Tables

Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation	Major Sources in Drinking Water
<b>Inorganic Chemicals – Monitoring at Plant Finished Water Tap</b>								
Fluoride	5/13/2013	ppm	4	4	0.66	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	5/13/2013	ppm	10	10	0.42	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium	6/9/2008	ppm	2	2	0.01	n/a	no	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Selenium	6/9/2008	ppb	50	50	1.0	n/a	no	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
<b>Volatile Organic Contaminants – Monitoring at Plant Finished Water Tap</b>								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation	Major Sources in Drinking Water
Xylene	11/12/2013	ppm	10	10	0.0009	n/a	no	Discharge from petroleum factories; Discharge from chemical factories
<b>Disinfectant Residuals – Monitoring in Distribution System</b>								
Regulated Contaminant	Test Date	Unit	Health Goal MRDGL	Allowed Level MRDL	Highest Level RAA	Range of Detection	Violation	Major Sources in Drinking Water
Disinfectant Total Chlorine residual	2013	ppm	4	4	0.70	0.59-0.77	no	Water additive used to control microbes

2013 Turbidity – Monitored every 4 hours at Plant Finished Water Tap			
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)	Violation	Major Sources in Drinking Water
0.17 NTU	100 %	No	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.			

Contaminant	Treatment Technique	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each month and because the level was low, there is no requirement for TOC removal.	Erosion of natural deposits

## 2013 Special Monitoring

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	4.62	Erosion of natural deposits

Collection and sampling result information in the table provided by Detroit Water and Sewerage Department (DWSD) Water Quality Division ML Semegen

### Lake Huron Water Treatment Plant 2013 Regulated Detected Contaminants Tables

Regulated Contaminant	Test Date	Units	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation	Major Sources in Drinking Water
<b>Inorganic Chemicals – Monitoring at Plant Finished Water Tap</b>								
Fluoride	05/13/2013	ppm	4	4	0.55	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	05/13/2013	ppm	10	10	0.32	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium	6/9/2008	ppm	2	2	0.01	n/a	no	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
<b>Disinfectant Residuals Monitoring in Distribution System</b>								
Contaminant	Test Date	Units	Health Goal MRDGL	Allowed Level MRDL	Highest Level RAA	Range of Detection	Violation	Major Sources in Drinking Water
Disinfectant Total Chlorine Residual	Jan-Dec 2013	ppm	4	4	0.81	0.65-0.93	no	Water additive used to control microbes

2013 Turbidity – Monitored every 4 hours at Plant Finished Water Tap			
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)	Violation	Major Sources in Drinking Water
0.26 NTU	100%	no	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.			

Regulated Contaminant	Treatment Technique	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each month and because the level was low, there is no requirement for TOC removal.	Erosion of natural deposits

## 2013 Special Monitoring

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	4.52	Erosion of natural deposits

Collection, sampling result information and table provided by Detroit Water and Sewerage Department (DWSD) Water Quality Division, ML Semegen



## Important Health Information

### Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Pleasant Ridge is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### People With Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than is the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the **Safe Drinking Water Hotline at (800) 426-4791**.

### Questions:

Local Distribution: City of Pleasant Ridge, Department of Public Works (248) 541-2900.

Southeastern Oakland County Water Supply System – Water Authority offices:  
(248) 288-5150. Visit our web site at [www.socwa.org](http://www.socwa.org).

Detroit Water and Sewerage Department – Water Quality Division at (313) 926-8128 -[www.dwsd.org](http://www.dwsd.org)

Michigan Department of Environmental Quality -(586) 753-3755

U.S. Environmental Protection Agency – Safe Drinking Water Hotline: (800) 426-4791.

Water quality data for community water systems throughout the United States is available at: [www.epa.gov/drink/](http://www.epa.gov/drink/)

